

# EASTBAY MANAGED SERVICES

EMS	VALUE	BENEFITS	FEATURES
<b>EMAIL MANAGED SECURITY SOLUTIONS</b>	This service is a stand-by email system that makes primary email system outages virtually invisible to end users and helps ensure your data is never lost—no matter what happens to your infrastructure or staff.	<ul style="list-style-type: none"> <li>• Email defense</li> <li>• Web defense</li> <li>• Message archiving</li> <li>• Email continuity</li> <li>• Email security</li> </ul>	<ul style="list-style-type: none"> <li>• Blocks spam, viruses &amp; worms before they enter your network</li> <li>• Fraud protection; fail-safe disaster recovery</li> <li>• Latest defensive updates are deployed in minutes</li> <li>• Decrease storage &amp; e-discovery costs</li> <li>• Reduce the financial implication of noncompliance</li> </ul>
<b>DEKSTOP MANAGER</b>	Distributed Device Management services automate processes that enable effective, real-time management of your PCs regardless of location.	<ul style="list-style-type: none"> <li>• Asset management</li> <li>• Software distribution</li> <li>• Patch management</li> <li>• Anti-malware &amp; virus management</li> </ul>	<ul style="list-style-type: none"> <li>• Manage local &amp; remote PCs via the Internet</li> <li>• Costs are reduced with policy based management</li> <li>• Network &amp; end-user impacts minimized</li> <li>• Infrastructure costs are lowered with a SaaS enabled solution</li> <li>• Easy to configure and use dynamic interface</li> </ul>
<b>HOSTED SHAREPOINT</b>	A software-as-a-service solution that allows file sharing on a web-based platform with complete tracking and visibility.	<ul style="list-style-type: none"> <li>• Deep integration with Microsoft Office System programs</li> <li>• Document collaboration spaces created with MS Word</li> <li>• Individual updated reservations for documents</li> <li>• Portals, team workspace, email presence, awareness &amp; web-based conferencing</li> </ul>	<ul style="list-style-type: none"> <li>• Full private label capability, web based service/control panel</li> <li>• Free MS Outlook 2007 &amp; Entourage 2004</li> <li>• Setup time is just 30 minutes</li> </ul>
<b>HOSTED EXCHANGE SERVER</b>	Server 2007: works with every feature/function available on MS Exchange with its private-label SaaS option.	<ul style="list-style-type: none"> <li>• 99.9% uptime SLA on shared servers &amp; 100% uptime SLA on dedicated servers</li> <li>• Support for mobile devices i.e. BlackBerry, Treo, Pocket PC, Smart phone &amp; Windows Mobile Handhelds</li> <li>• No large capital outlay for daily backups</li> </ul>	<ul style="list-style-type: none"> <li>• Data loss and user dependency are effectively eliminated</li> <li>• All backups are centrally managed</li> <li>• Intuitive, easy to configure and use dynamic interface</li> </ul>
<b>REMOTE MONITORING &amp; MANAGEMENT</b>	Provides a complete integrated solution for the remote monitoring & management of your networks.	<ul style="list-style-type: none"> <li>• Comprehensive monitoring with email or paper notifications</li> <li>• Asset inventory &amp; audit</li> <li>• Patch &amp; Script download verification</li> <li>• Centralized management with intuitive graphical user interface (GUI)</li> <li>• Comprehensive management reporting</li> <li>• Seamless integration of key third-party applications</li> </ul>	<ul style="list-style-type: none"> <li>• Quality service without investment in additional resources and infrastructure</li> <li>• Improved network availability and performance</li> </ul>



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<b>LAPTOP DATA ENCRYPTION</b>	With an increasingly mobile workforce comes the necessity to shield mission critical data from loss or theft. This service helps ensure that business-critical and sensitive data does not fall into the wrong hands.	<ul style="list-style-type: none"> <li>Centrally control security policies or remote PCs</li> <li>Flexible protection policies to meet your needs</li> </ul>	<ul style="list-style-type: none"> <li>Data is protected when a PC is lost or stolen, keeping sensitive data from landing in the wrong hands</li> <li>Helps to lower total cost of ownership</li> <li>Minimal network &amp; end-user impact</li> </ul>
<b>SOFTWARE INVENTORY/USAGE MANAGEMENT</b>	Helps eliminate the costly and often inaccurate process of manually tracking software usage. Virtually invisible to end users and helps ensure your data is never lost—no matter what happens to your infrastructure or staff.	<ul style="list-style-type: none"> <li>Easily deployed</li> <li>Automates the software inventory process</li> <li>Helps reduce costs and mitigate compliance risks</li> <li>Provides robust reporting</li> <li>Enforce security policies</li> <li>Manage software license compliance</li> </ul>	Currently supports : <ul style="list-style-type: none"> <li>Microsoft Windows ®(95 and higher)</li> <li>Windows Server ®(NT and higher)</li> <li>Apple ® Macintosh 8.9, 9.x, and OSX</li> </ul>
<b>DATA CENTER MANAGEMENT</b>	Available to assist you with reporting to help refine SLA requirements. Provides monitoring to improve process efficiency for full management of your backup environment.	<ul style="list-style-type: none"> <li>Lowers backup management costs</li> <li>Data backup service level agreements are consistently met, and improved end-user satisfaction</li> <li>Improved business system availability &amp; access to highly skilled backup resources on an on demand basis.</li> </ul>	<ul style="list-style-type: none"> <li>Backup reporting</li> <li>Backup monitoring</li> <li>Managed backup</li> <li>A single source for all your needs</li> </ul>
<b>ONLINE BACKUP &amp; RESTORE</b>	Provides an affordable, easily managed & deployed solution for the universal need for secure, cost-effective data storage & rapid file retrieval.	<ul style="list-style-type: none"> <li>Secure user data</li> <li>User independent</li> <li>Designed for distributed environments</li> </ul>	<ul style="list-style-type: none"> <li>Data loss and user dependency are effectively eliminated</li> <li>All backups are centrally managed</li> <li>Intuitive, easy to configure and use dynamic interface</li> </ul>
<b>INSTANT RECOVERY ON DEMAND</b>	Highly sophisticated & powerful, this is a host-based business continuity service offering, that provides small & medium sized business with uninterrupted access to critical applications & data during a system failure, unplanned outage or disaster with no capital investment	<ul style="list-style-type: none"> <li>Nonstop operation capability</li> <li>Total data protection</li> <li>Complete turnkey service can be deployed in less than 24hrs</li> <li>No upfront hardware/software purchase requirements</li> </ul>	<ul style="list-style-type: none"> <li>Deliver a solution to top of mind market needs high business &amp; IT priority</li> <li>Total-client ownership</li> </ul>



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